

# PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE

## WHO WE ARE AND HOW TO CONTACT US

[Http://www.duolondon.co.uk](http://www.duolondon.co.uk) is a website operated by Easy Hospitality Limited, 22 Inverness Street, London, NW1 7HJ ("We"). We are registered in England and Wales under company number 11190958. We are a limited company. To contact us, please email [hello@duolondon.co.uk](mailto:hello@duolondon.co.uk) or telephone our us on 0207 284 0989

## BY USING OUR SITE YOU ACCEPT THESE TERMS

By using our site, you confirm that you accept these terms of use and agree to comply with them.

If you do not agree to these terms, you must not use our site.

We recommend that you print a copy of these terms for future reference.

## THERE ARE OTHER TERMS THAT MAY APPLY TO YOU

These terms of use refer to the following additional terms, which also apply to your use of our site:

- Our [Privacy Policy](#), which sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using our site, you consent to such processing and you warrant that all data provided by you is accurate.
- Our Acceptable Use & [Cookies Policy](#), which sets out the permitted uses and prohibited uses of our site. When using our site, you must comply with this Acceptable Use Policy.

## WE MAY MAKE CHANGES TO THESE TERMS

We amend these terms from time to time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time.

## WE MAY MAKE CHANGES TO OUR SITE

We may update and change our site from time to time to, for example, reflect changes to our suppliers, to better cater to our users' needs and to improve the customer experience.

## WE MAY SUSPEND OR WITHDRAW OUR SITE

Our site is made available free of charge.

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site for business and operational reasons.

We will try to give you reasonable notice of any suspension or withdrawal.

You are responsible for ensuring that all persons who access our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

#### OUR SITE IS ONLY FOR USERS IN THE UK

Our site is directed to people residing in the United Kingdom. We do not represent that content available on or through our site is appropriate for use or available in other locations.

#### YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [hello@duolondon.co.uk](mailto:hello@duolondon.co.uk).

#### HOW YOU MAY USE MATERIAL ON OUR SITE

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You must not use any part of the content on our site for commercial purposes without obtaining a licence to do so from us or our licensors.

#### DO NOT RELY ON INFORMATION ON THIS SITE

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

#### WE ARE NOT RESPONSIBLE FOR WEBSITES WE LINK TO

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those sites or resources.

#### USER-GENERATED CONTENT IS NOT APPROVED BY US

The site may include information and materials uploaded by other users of the site, including to bulletin boards and chat rooms. This information and these materials have not been verified or approved by us. The views expressed by other users on our site do not represent our views or values.

#### OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU / LIMITATION OF LIABILITY

We provide our site for domestic and private use only. You agree not to use our site for any commercial or business purposes.

You acknowledge and accept that the site is purely a platform for users to find Promoters/Events and Venues and We do not have any control over any Promoter, Event or Venue. Accordingly, We take no responsibility for any Loss you may incur or for any issues which you may encounter in connection with an Event and/or Venue and/or Tickets purchased or an enquiry or booking made via the site (including, without limitation, you or others being refused access to an Event or Venue). In such circumstances any complaint or claim must be raised with the Venue or Promoter (as applicable) and it is your responsibility to familiarise yourself with the Venue's or Promoter's (as applicable) rules, regulations, terms and conditions prior to entering into any agreement with them.

We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence

or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.

For the purposes of this paragraph, the following words shall have the following meanings:

“Event” means an event offered by a Promoter via our site;

“Loss” means all costs, claims and losses whatsoever including, without limitation, loss of profit, loss of business, loss of savings, consequential loss, lost business opportunity, indirect or special damages, economic loss, damage to goodwill and damage or loss of data or hardware;

“Promoter” means a third party advertising services via our site;

“Ticket” means a ticket purchased from a third party or a Promoter for an Event;

“Venue” means a location which offers entertainment services via the site.

**WE ARE NOT RESPONSIBLE FOR VIRUSES AND YOU MUST NOT INTRODUCE THEM**

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

**WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES?**

Please note that these terms of use, their subject matter and their formation, are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction.

## REFUND POLICY

Any deposit made to Duo or Easy Hospitality limited will not be refunded.

All deposit can't be moved to any future dates or exchangeable for any other goods.

## DRINKS VOUCHERS & TICKETS

Your tickets is to be exchanged before 11pm for free entry and 2x drinks vouchers. Choose from a bottle of house beer or single house spirit and mixer.

When you arrive please come straight to the door and present this ticket.

Please print the ticket or have it ready on your phone so the barcode is readable by our scanners. If you have bought multiple tickets for friends, please give each person their own ticket before you arrive.

Please also note;

Entry must be no later than 11PM

Late arrival after 11pm will be responsible an additional standard door charges on the night and forfeit their drink vouchers.

Your drink vouchers are for selected drinks only.

Any tickets that are damaged, defaced or altered will not be accepted.

We operate a strict over 18's policy & valid ID will be required.

A valid Passport or Driving License are the only accepted forms of ID

Single Entry is not allowed

Customers may be subject to a search on arrival

Management will not be responsible in the event of entertainment cancellations.

Our dress code is smart/casual strictly no sportswear or trainers.

Management reserve the right to refuse entry in accordance with licensing law.

**ALL TICKETS ARE NON REFUNDABLE & NON EXCHANGEABLE**

## VENUE HIRE TERMS AND CONDITIONS

The Promoted Event Booking Contract between you, the Client Company and us Easy Hospitality Ltd shall comprise the completed Booking Form and these Terms and Conditions. All bookings are subject to these Terms and Conditions to the exclusion of all others.

You undertake to comply (and to ensure that your guests comply) with all applicable laws, licences, regulations and policies in force at the Host Venue from time to time, including, but not limited to, ensuring that no fire exits and routes are obstructed at any time.

A booking is only confirmed, once we issue a Booking Confirmation following receipt of the agreed Booking Fee, a completed Event Booking Contract and a signed copy of these Terms & Conditions. ● If there are any changes to your requirements or the above set out details you must notify us immediately in writing and a new Event

Booking Contract and Venue Hire Terms and Conditions will be issued for your signature if necessary.

The date of the Final Payment is set out in the Event Booking Contract and non-payment of the full amount by this date will be treated as a cancellation.

Confirmation of final numbers of attendees must be given to the Event Manager no later than three days before the Event. We reserve the right to levy additional charges if the number of guests exceeds the final number provided by you.

Where a minimum spend (exclusive of VAT) has been agreed in the Event Booking Contract, and the actual spend at the bar (exclusive of VAT) incurred by guests at your Event is less than the minimum spend your Booking Fee will be retained by us.

Under no circumstances may food or beverages be brought into the Host Venue, unless by prior agreement with the management. We reserve the right to impose a 'corkage' charge, which will be agreed with you in advance.

Where a Commission has been agreed with you, this shall be paid or credited to you once the Event has taken place. Commission is paid only on actual spend net of the prevailing rate of VAT.

If, in our reasonable opinion, the actual reason for event or the profile of the target audience is different from the Reason for Event or Profile of the Target Audience stated in the Promoted Event Booking Contract, we may in our absolute discretion cancel your booking without liability.

You may not use the venue for any activities which are illegal, immoral, offensive or dangerous or which may become a nuisance to the owners or occupiers of any neighbouring properties.

We reserve the right to make a charge for Events that run outside the Event Times.

Any damage to, or theft of, property at the Host Venue (including, but not limited to, music equipment, furniture, fixtures and fittings and any other property of the Host Venue) caused during the Event Times on the Event Date is your responsibility and will be charged to you at full replacement cost.

Security staff inside and on the door of the Host Venue will be provided by the Host Venue. You shall follow any specific security-related instructions that may be given by security staff at any time.

Your contractors and sub-contractors may not enter, and shall not make any alterations to, the Host Venue without prior approval from the Event Manager or the General Manager. Nothing may be fixed to walls, ceilings, floor or pillars of any room by nails, screws, drawing pins, tape or other means without approval. You shall indemnify us against any costs or damages incurred through the use of equipment by you or your contractors at the Host Venue.

To the fullest extent permissible by law, we accept no liability whatsoever for any loss, damage or injury to your property, or the property of your guests or any other persons for whom you are responsible.

All prices are subject to VAT at the current rate.

Prices are subject to revision at any time in the event of any increases in our costs for hosting the Event (including, but not limited to, excise duty changes). Wines, beers, spirits and other consumables are subject to availability and we reserve the

right to provide alternatives without notice. You shall indemnify us against all and any claims arising from the purchase of goods or services from a third party on your behalf.

You shall be responsible for all publicity and marketing in relation to your Event. Under no circumstances will “flyering” be allowed for events and all promotional material must comply with applicable local and national regulations.

We reserve the right to eject from, or refuse admission to, the Host Venue any person deemed in the reasonable opinion of our staff or security personnel to be intoxicated, unruly, threatening, violent, dangerous, under the Minimum Age or not compliant with the Dress Code. We will not in any circumstances permit the number of guests to exceed the capacity of the Host Venue.

We shall not be liable for any delay or for the consequences of any delay in performing or failure to perform any of our obligations under any agreement with you if such delay is due to any cause whatsoever beyond our reasonable control (including, but not limited to, war, terrorism, industrial action, lockouts, strikes, accidents, fire, blockades, petrol shortages or natural catastrophe).

These Terms and Conditions shall be governed by, and construed in all respects in accordance with, English law.